# W. Frank Barton School of Business Executive MBA Program 2007-2008 Assessment Plan Year End Report

A. Mission Statement

- 2. Objective 2 Qualified Faculty
  - Maintain AACSB faculty levels that require at least 90% of MBA faculty members must be terminally or professionally qualified.

Assessment: -Annual monitoring of course records to see that all graduate courses are

taught by AACSB-recognized faculty.

-Annual review of Faculty Activity Reports to assure that MBA faculty is

meeting AACSB requirements.

### **Results:**

100% of the EMBA classes taught during the 2007-2008 academic year were either professionally and/or academically (terminally) qualified.

#### **Action:**

No action needed.

- 3. Objective 3 Number of Graduate Courses
  - The program must offer the 12 courses outlined in the EMBA curriculum.

Assessment: -Review of EMBA course schedules prior to the start of each EMBA class.

#### **Results:**

Six of the required 12 MBA courses were offered during the 2007-2008 Academic Year. The remaining six courses required will be offered during the 2008-2009 Academic Year.

#### Action:

No action needed.

- 4. Objective 4 To ensure graduates are satisfied with the program in terms of knowledge gained.
  - s Students will be asked to evaluate all EMBA courses and instructors at each class section's midpoint, at the end of each course, and also post-graduation.

Assessment: -An evaluation will be conducted at the mid-point of each class section.

-Mandatory use of course and instru

### **Action:**

More evaluations are needed. Student Entry and Student Exit Surveys will be administered to the next cohort of EMBA students.

- 5. Objective 5 To maintain appropriate student services for the Executive MBA student constituent group.
- š Offer an extensive student orientation at the beginning of each incoming student group.
- S Offer a variety of student and student family activities pertinent to the EMBA experience.
- Provide student assistance throughout the day on Saturday class days' during normal work hours (8-5) and also until 7 p.m. at least one week night per week.

Assessment: -University employee time records.

- -Attendance levels at EMBA events
- -Review of EBI surveys, feedback gained from course evaluations
- -Review of WSU Graduate School Exit Survey results.

### **Results:**

With no new EMBA cohort, the Orientation was not offered during the 2007-2008 Academic Year.

Three Student/Family events were held during the 2007-2008 Academic Year.

The attendance level at EMBA events was high. The Holiday Dinner was attended by 90% of the current class and 20 EMBA alumni. The Graduation Dinner was attended by 90% of the EMBA students.

There were 6 guest speakers at EMBA classes during the 2007-2008 Academic Year. As a result of student feedback, many of these speakers were scheduled during class time instead of the lunch hour.

Student assistance was provided every Saturday during class from 7:30 am to 5:00 pm. The Graduate School Exit Survey was administered with favorable results.

The EBI survey was not administered.

### **Action:**

Offering the Student Entry Survey will help determine student expectations and needs.

#### F. Assessment of Educational Student Outcomes

1. Students will demonstrate skills in effective communication and team work

Assessment -An evaluation of each student's communication and team work skills

will be conducted by the professor during the EMBA 811 course

projects.

#### **Result:**

EMBA students were assessed during the Spring 2008 term using class exercises. All students were rated at an acceptable or exemplary level for this learning goal.

### Action:

No action needed until Spring 2010 when the next cohort will be assessed.

2. Students will demonstrate skills in use and management of Technology

Assessment: -Students will be evaluated based on their performance on exam items

in the EMBA 809 course.

#### **Results:**

The following three goals were assessed (with standard achievement obtained):

Develop the ability to assess risks and advantages associated with contemporary information systems (100% met the standard);

Understand the issues associated with configuring and managing information systems (74% met the standard);

Understand the issues associated with developing and sourcing of information systems (84% met the standard).

### Action:

The IS class will be modified to increase the percentage of students who understand the issues associated with configuring and managing information systems to 85%. This will not occur until 2009 when the new cohort completes the class.

3. Students will demonstrate skills in executive leadership skills

Assessment: -Students will be evaluated based on their performance on

assignments in the EMBA 811 course.

#### **Results:**

The students were assessed using class exercises during the Spring 2008 term. 100% of the students were rated as acceptable or exemplary.

#### **Action:**

No action needed until Spring 2010 when next cohort will be assessed.

4. Students will demonstrate skills in critical thinking and organizational-level problem solving

Assessment: -Students will be evaluated based on their performance on exam items

in the EMBA 808 course.

## **Results:**

The EMBA students were assessed on an exam consisting of 30 major problems on situational evaluation and decision making, including the use of regression analysis. 100% of the students met the standard.

## **Action:**

No action needed until 2009 when the next cohort will be assessed.

5. Students will given exposure to and assistance in understanding ethical business practices and the concept of social responsibility.

### **Action:**

No action needed until 2010 when the new cohort will be assessed.

# G. Feedback loop used by faculty

The Barton School Graduate Programs Committee is charged with the evaluation and modification of the graduate programs offered within the Barton School of Business. Committee composition is a faculty member from each of the five departments in the Barton School, the Associate Dean for Graduate Programs, a (non-voting) graduate student representative, and the program directors for each of the graduate programs in the college. Each departmental representative is charged with presenting departmental issues to the committee as a whole. Departmental representatives are then charged with conveying information about committee actions and discussions back to the members of their academic departments. The committee evaluates and approves/rejects curricular and policy changes made by program administration, faculty and departments with respect to the MBA, Executive MBA, Master of Accountancy, and Master of Arts Economics degree programs. Any actions of the Graduate Programs Committee are then presented to the entire Barton School faculty for approval. Assessment data is evaluated by this body and curriculum change recommendations are made as a result of assessment outcomes. The committee is responsible for reviewing and approving each program's annual report to the Graduate School and the incorporation of the report into the Barton School Annual Report required for AACSB ongoing accreditation.